

## Booking Terms & Conditions

**Before enjoying an Ibex Mountain Guides excursion you must first accept the conditions and information of this document. You must be fit for your chosen activity, complete a booking form and have paid the full excursion fee.**

### **Your Participation.**

**Be aware that mountaineering, climbing and high mountain skiing all have inherent risks.** Risks involved in being in the mountain environment can be minimized but never entirely eliminated, even when guided or under instruction with Ibex Mountain Guides. Acceptance of changing plans in response to local weather and conditions increases safety.

British Mountaineering Council Participation Statement: **Hill walking and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement.** If you are not happy accepting a level of personal risk, then an Ibex Mountain Guides excursion is not for you.

### **Ibex Booking Procedure.**

You'll find that the payment time scale and cancellation procedure compare favourably with most other mountaineering providers.

- Email a booking form to Ibex Mountain Guides and bank transfer the **deposit of 50%** in UK pound sterling. This confirms the booking.
- **Full payment is necessary 30 days before** the agreed course start date.
- Bookings made within 30 days of the start date require payment in full at the time of booking.

### **Cancellations.**

If full payment is not received within 30 days of the agreed start date, Ibex Mountain Guides reserve the right to cancel your booking and to retain your deposit.

- If you cancel more than 30 days before the start date of agreed excursion you lose 25% of your deposit.
- If you cancel between 15 to 30 days of the start date you lose 50%.
- Cancel between 7 and 15 days and you lose 75%.

- Cancel within 7 days you forfeit 100% excursion fee.

If Ibex mountain guides cancel your excursion we will arrange a comparative alternative excursion or give a full refund.

### **Your Responsibility & Acceptance.**

Due to the, sometimes, stressful nature of mountaineering you must be in good health, adequately prepared for long periods of hard physical exercise and times that are extremely mentally exacting.

### **Insurance.**

Rocio and Owen hold full Professional Indemnity Insurance covering mountaineering activities through Perkin Slade. Full details of this insurance can be obtained from Ibex Mountain Guides.

When away from the UK, **it is your responsibility and is mandatory to have specialist mountaineering / off piste skiing rescue, medical and repatriation insurance to cover the dates, areas and activities involved.** A policy that includes cancellation insurance at point of booking may help you recoup costs if you incur cancellations charges. Appropriate mountaineering insurances available at:

British Mountaineering Council

[www.thebmc.co.uk](http://www.thebmc.co.uk)

0161 445 6111

Snowcard

[www.snowcard.co.uk](http://www.snowcard.co.uk)

01327 262 805

During an excursion, you must accept the leader's responsibility and authority to make decisions affecting you and others. This may result in a participant being excluded due to lack of fitness, inadequate preparation or behaviour that may jeopardize their own / the group or guide's safety. If you disregard instructions or choose to leave the group you do so at your own risk, and you forfeit the Ibex Mountain Guides duty of care. All the above exclusions are non-refundable.

The client is responsible for any loss of or damage through misuse of Ibex Mountain Guides' equipment. Ibex Mountain Guides reserves the right to demand payment or replacement.

The conditions of all contracts made with Ibex Mountain Guides shall be subject to, and governed by, English Law. Under 18 year olds can only participate in an Ibex Mountain Guides excursion if accompanied by a parent or guardian.

## **Ibex Mountain Guides Booking Form**

A booking form must be filled in by each individual person attending an Ibex Mountain Guides excursion.

Name	
Age	
Address	
Email address	
Mobile phone no:	
Intended excursion	
Start and finish excursion date	
Full excursion fee	
50% deposit	
Summary of mountaineering / climbing / skiing experience.	
Aims, objectives, aspirations	
Medical conditions that (although allow you to be physically fit for your intended activity) Ibex should be made aware of	
Name and contact details of next of kin	

Upon signing it is implied and accepted that you have read and understood all the booking information and conditions and agree to abide by them.

I have read and understood the booking conditions.

Signed (typed is fine)

Please email an electronic copy of this document to [rocio@ibexguides.com](mailto:rocio@ibexguides.com)

The 50% deposit, or 100% if within 30 days, should be bank transferred to:  
Beneficiary: Rocio Siemens,  
Bank: HSBC Bank,  
Sort code: 40-09-03,  
Account number: 01610260